

Terms and Conditions of Sale

Prices - Yale prices are displayed in U.S. currency and based on FOB factory* with no local or federal taxes included. All applicable duties and taxes are the responsibility of and to be paid by the invoiced customer. Published prices are subject to change without notice and are not guaranteed against price decline.

Order Value - We reserve the right to add a handling charge for orders under \$500.00, excluding orders for splicing tools. All orders are subject to acceptance by the Corporate Office and will be invoiced at prices in effect at the time of shipment. Orders may be subject to delay or non-fulfillment due to strikes, riots, fires, or other occurrences beyond our control.

Standard Put-Up - The standard put-up by product type and size varies and certain products and/or sizes may be subject to minimum manufacturing lengths. The prices displayed on a per foot basis are for reference only and price confirmation should be obtained for pricing of other than standard put-up requirements. Product requirements for other than standard put-ups may require an up-charge and/or additional package costs.

Freight Policy (Continental US & Canada) - All freight is FOB point of origin with full freight allowed on orders totaling \$3,000 net invoice or over. FFA will only apply to orders shipped via surface transportation within the Continental U.S. and Canada, this excludes Alaska, Hawaii, and Newfoundland. The freight allowance program only applies to a single qualifying shipment to one location. All shipments less than \$3,000 net invoice value are FOB point of origin and all associated freight charges will be paid by the customer.

International Freight Policy - FCA - factory* - customer to arrange freight. If recommendation is needed contact the Customer Service Department.

Trade Compliance Statement - Our products are controlled by the U.S. Government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

Payment Terms - Standard payment terms are Net 30 Days from date of shipment (subject to credit approval, otherwise CIA) and all payments shall be remitted directly to: Yale Cordage, 77 Industrial Park Road, Saco, Maine 04072, Attn: Accounts Receivable.

All credit card payments will incur 7% surcharge - Visa and MasterCard accepted. Bank fees incurred for wire transfer from originating bank will be the responsibility of the customer.

> Performance. Passion. Possibilities. 77 Industrial Park Road Saco, Maine 04072 phone (207) 282-3396 fax (207) 282-4620



Returned Goods - No product returns will be accepted without prior authorization. All returned goods may be subject to a 20% re-handling charge and MUST BE returned to the location specified. All returned goods must be of current production design and be in saleable condition and less than one year old. No returns will be accepted on non-standard product and/or custom fabricated items.

Tolerances - All displayed diameters, weights & lengths are nominal and are subject to a plus or minus 5%. Tighter tolerances are available, call for quote.

Strengths - All strengths displayed are based on approximate average spliced rope strengths derived from new rope only utilizing established testing procedures. The construction design and materials are subject to change without notice.

Specialized Product Requirements - For desired products, sizes, and lengths not displayed, please contact our Customer Service Department for verification if we can meet the requirement on a special order basis.

Warranty - Yale Cordage, Inc. guarantees that all products are free from a material or manufacturing defect and comply with published specifications. Yale reserves the right to change materials and constructions without prior notice. Seller's liability for breach of implied warranty shall be limited to product repair or replacement.

*Factory Locations - Shipment location at the discretion of Yale Cordage Saco, Maine 04072 USA or Salisbury, North Carolina 28144 USA